

Terms & Conditions

For insurance purposes, licence checks will need to take place BEFORE your first lesson. If ANYTHING changes with regards your license or health conditions which may invalidate insurance or make you unsafe to drive ie points accumulated, it is your responsibility to inform me. Please make sure you can read a number plate from 20m. If you need corrective lenses to do this, you need to use them for driving. Although I am here to guide you, it is ALWAYS YOUR responsibility to abide with the law with regards to you being fit to drive, for example NO alcohol for 24 hours before a lesson please & no recreational drug use WHATSOEVER during your course of lessons. Any medically prescribed medication can have side-effects which make you drowsy. Please inform me if you are on any such medication & if in any doubt please consult your GP.

*****I reserve the right to cancel a lesson
without refund if I believe you are unfit to drive*****

Lesson cancellations MUST be done with AT LEAST 24 HOURS NOTICE with a TELEPHONE CALL (07920 729623) unless in extreme medical or family circumstances. No text messages / Facebook messages please. I reserve the right to charge for a lesson if these terms haven't been adhered to and any pre-paid lessons can be forfeited. If you arrive late to a lesson the lesson will end at the agreed time - I will have pupils after you. I will always try & contact you if you are not at the agreed lesson start location at the agreed time but if after 10 minutes I can not make contact, I will assume a 'no show' and the agreed lesson charge will be applied. If I for any reason am late or can not attend at the agreed time I will reschedule the lesson to a time that suits you. The usual refund policy will then apply. If you require collecting for or finishing a lesson at a different location to the agreed long-term location please give me at least 24 hours notice. Please also make sure I confirm this is OK to change. Failure to do this will result in a non-refundable lesson cancellation should I not be able to meet the other location.

GDPR: GDPR is a set of regulations replacing the Data Protection Act 1998. I need to keep data about you whilst you are learning to drive with me. Please see my privacy policy for further information. By signing these Terms & Conditions you agree to this privacy policy.

Driving test booking:

When booking your driving test please make sure I can be available for the use of my car. If you do book the test and I'm not available you will have to either change the test

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date or make your own arrangements for a car for the test. The driving test is the only time I will not be present with you in the car as a supervising driver. Therefore any damage incurred to the car when on test is YOUR responsibility, on lessons it is mine, unless I deem you to be being reckless.

If DVSA cancel your driving test this is not my responsibility and my normal terms and conditions apply. If you feel the DVSA owe you money due to me charging for the car use on a test that has been cancelled short notice then again that is between you and them and not me. There is an online form on the DVSA website to claim for reimbursements from DVSA, if you need any assistance please let me know.

In regards to DVSA examiner strike action again this is out of or control and unless you have an official email stating your test is cancelled we must go to the test centre, failure to do this could result in you losing your test fee (and being unable to claim for any other incurred expenses through DVSA.

There is an app to help you find a nearer test date. The app is called 'Driving Test Cancellations NOW!' and if you do use this, please quote my unique ADI code:
FH9QT

Any questions about this please contact me.

Total Drive:

I subscribe to Total Drive which is an app designed for the use of driving instructors to allow pupils to track their progress, pay for lessons and more. Upon signing up to Total Drive you agree for me to use you personal information such as but not limited to name, address, date of birth, driving license number etc. Upon you passing your practical test I will delete these details in line with GDPR. Please make sure notifications are on for this app, should you have any problems with this app please let me know immediately. If you can not access a smart device then please let me know at the earliest opportunity.

Lesson payments:

Lessons need to be paid for at least 24hrs before the start of the booked lesson. This can be done directly through Total Drive. Please note that any lesson not paid for will not be booked into my diary until paid for. I reserve the right to cancel any lesson for any reason, but will always try not to & it will not be charged.

Refunds:

If the lesson is cancelled by me for any reason the lesson will be rescheduled to a day & time that suits you. If this can not be done the lesson will be refunded at the price

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paid for the lesson. Block booking payments are non-refundable and remain valid for a period of 6 months from date of purchase, at which point any remaining hours will expire. Gift vouchers must be used in full by the 'valid to' date.

Pupil referral scheme:

When recommending someone to me please tell them to mention you to me. For each person you recommend me to, on completion of their first lesson, you will earn yourself 1 free hour lesson.

Lesson prices (from 6th April 2026):

- £42 per 1 hour session
- 5 hour block payment for £195 when paid for in advance (saving £15 per block)

Payments can be made through TotalDrive app or via online banking, please include your name as a reference if it's not clear from the account name.

Name: MR G R PRIOR

Bank sort code: 11-64-36

Account no: 04733667

Telephone: 07920 729623

Email: enquiries@passwithprior.co.uk

Facebook: @passwithprior

Website: www.passwithprior.co.uk

***I reserve the right to make changes to these terms but I will notify you if I do.
Once you have seen these Terms & Conditions and commence your driving lessons it is assumed that you agree to them.***

I would like to say thank you for choosing Pass with Prior to not only help you achieve the skills to enable you to pass your practical driving test but also teach you safe driving for life. I hope you enjoy your lessons with me & I endeavour to help you as much as I can during and beyond your lessons with me.

Good luck!

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Privacy Policy

In this policy **you** will be the pupil and **I** will be Pass with Prior.

This privacy policy has been produced to inform you why **I**, Graham Prior (trading as Pass with Prior) need to hold information about **you**, what information I need to keep and why.

By starting to learn to drive with me you will need to agree and sign my terms & conditions which will also mean you agree to this privacy policy.

The information I will hold about you will include;

Name,

Date of birth,

Address,

Driving license number,

Email address,

Contact number,

Parent(s) name(s),

Parent(s) address,

Payment details / receipts,

Test results,

Any other information you voluntarily provide me with either when requested or not

This information will be held by me for the whole duration of your driving lessons with me. Once you pass your driving test the information will be deleted and destroyed. If you decide to cease your driving lessons with me I will keep your information for 1 year after your last driving lesson at which point it will be destroyed. The only data I will keep is payment details such as income amount and whom from, as requested by me by HMRC. This will be destroyed after 6 years. I will keep driving test results which will include your name and the test faults. This is to help me as a business and future pupils. If you do not wish your name to be recorded please request this.

Your data will be kept by me, Graham Prior, on my mobile devices and on the third party app Total Drive which is designed for driving instructors. To view their privacy policy, please see the following link <https://www.totaldrive.app/info/privacy.pdf>

I will need to keep some paper receipts of payments & your test results will be kept on my laptop in spreadsheet format.

By taking your driving test with Pass with Prior you agree to have your photo on social media, usually but not limited to Facebook. If you wish to not have your photo posted please request this.

You also agree to me contacting you via but not limited to; SMS, telephone call, Whatsapp, Email, Facebook messenger (Pass with Prior) if your first contact was through this medium.

You have the right to see what data I hold about you and may request that it is deleted at any time however this may mean you will be unable to continue your driving lessons with me.

Thank you for reading this privacy notice. It serves as an agreement between **you** (the pupil) and **me** (Pass with Prior) of how I will process your personal data.